



**La Vieille Ferme Holiday
Rental Terms & Conditions**

- 1 The property known as La Vieille Ferme (the property) is offered for holiday rental subject to confirmation by Andrew or Diana Hennell (the Owners) to the renter (the Client).
- 2 The Client should initially contact the Owner by telephone (+44 1403 823484 or +44 7703 532980) or email : laptop@hennellassociates.co.uk to confirm availability.
- 3 Having confirmed verbally or by email that the property is available for the requested dates the Client should complete, sign and return the Booking Form.
- 4 To ensure reservation of the requested dates payment for the initial non-refundable deposit (25% of the total rent due) is to be received by the Owners within 72 hours of receipt of the Booking form. Following receipt of the Booking Form and deposit, the Owners will send a confirmation invoice and statement. This is the formal acceptance of the booking.
- 5 The balance of the rent together with the security deposit (see Clause 6) is payable not less than eight weeks before the start of the rental period. If payment is not received by the due date, the Owners reserve the right to give notice in writing that the reservation is cancelled. Reservations made within eight weeks of the start of the rental period require full payment at the time of booking.
- 6 A security deposit of 125 euros for every week or part week of the rental period is required in case of, for example, damage to the Property or its contents. However, the sum reserved by this clause shall not limit the Client's liability to the Owners. The Owners will account to the Client for the security deposit and refund the balance due within two weeks after the end of the rental period. Any chargeable expenses arising during the rental period will be clarified upon booking by the owners (eg. cleaning service upon departure or heating excess for winter lets etc) and will be deducted from the deposit / invoiced upon booking.

- 7** Subject to Clauses 4 and 5 above, in the event of a non-insurable cancellation, refunds of amounts paid will be made if the Owners are able to re-let the Property, any expenses or losses incurred in so doing will be deducted from the refundable amount. The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc, since these are not covered by the Owner's insurance.
- 8** The rental period shall commence at 4.00 pm on the first Saturday and finish at 10.00 am on the final Saturday. The Owner shall not be obliged to offer accommodation before the time stated and the client shall not be entitled to remain in occupation after the time stated.
- 9** The maximum number to reside the property must not exceed twelve (12) unless the Owner has given written permission.
- 10** La Vieille Ferme is fully furnished and the Owners will provide bedding, bed linen, hand towels, bath towels and tea towels. Under no circumstances are the towels supplied to be used outside of the house ie by the pool. Clients therefore need to provide their own pool towels.
- 11** The Owners operate a no smoking policy inside the property for the comfort of future guests.
- 12** Upon departure the Owners or their representative will inspect the property to make sure that no damage has occurred and everything is in order so that a refund of the security deposit can be organised.
- 13** The Client agrees to be a considerate tenant and to take good care of the property and to leave it in a clean and tidy condition at the end of the rental period. The Owner's reserve the right to make a retention from the security deposit to cover additional cleaning costs if the Client leaves the Property in an unacceptable condition.
- 14** The Client agrees not to act in any way that might cause disturbance to other residents or livestock in the hamlet
- 15** The Client and party acquire no rights whatsoever over the Property excepting occupation as a holiday let for the period booked. The Client shall not sub-let the Property.
- 16** The Client shall report to the Owners (or Owner's agent) without delay any defects in the Property or breakdown in the equipment. Such as plant, machinery or appliances in the Property, garden, swimming pool and arrangements for repair and/or replacement will be made by the Owners or their Representatives as soon as possible.
- 17** The Owners shall not be liable to the Client: (a) For any temporary defect or stoppage in the supply of public services to the Property, nor in respect of any equipment, plant, machinery or appliance in the Property, garden or swimming pool. (b) For any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the Owners. (c) For any loss, damage or inconvenience caused to or suffered by the Client if the Property shall be destroyed or substantially damaged before the start of the rental period. In such event the Owners shall, within seven days of the notification to the Client, refund to the Client all sums previously paid in respect of the rental period.

- 18** Under no circumstances shall the Owner's liability to the Client exceed the amount paid to the Owners for the rental period.
- 19** The use of accommodation and amenities where offered such as swimming pool etc. is entirely at the user's risk and no responsibility can be accepted for injury to a user or visitor and loss or damage to the user's or visitor's belongings.
- 20** No responsibility can be accepted for any loss or damage to any motor vehicle or its contents.
- 21** The bringing of pets on to the Property is forbidden except with the written permission of the Owners. No camping is permitted on the Property grounds.
- 22** This contract shall be governed by English Law in every particular including formation and interpretation and shall be deemed to have been compiled in England. Any proceedings arising out of or in connection with this contract may be brought in any court of competent jurisdiction in England.